



# CUSTOMER REFERENCE MUNICIPALITY OF DELFT



**PUBLIC AUTHORITIES**

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# RISKID SUPPORTS STRATEGIC RISK MANAGEMENT

## RISKID for municipalities

'RISKID is a smart, efficient and above all, fun tool to get all parties involved and obtain a valuable risk analysis. The structured way of working – identifying, scoring, discussing, mitigating and monitoring – ensures that the process remains sharp. This, in turn, leads to a common understanding and helps us to focus on the top risks.'



'RISKID brings people together.'

### Start the dialogue

'Risk management was high on the agenda of our municipality after the crisis in 2008 and major setbacks on several projects. Risk awareness had to be raised. The most important thing was a culture change, inciting people to talk to each other more. We were not looking for a tool yet, but RISKID came along and as it turned out, facilitated this dialogue. A win-win situation!'



'Since RISKID is digital, we reach many people quickly.'

### A clear picture of potential risks

'RISKID is a web-based tool without complicated instructions. It enables us to ask many stakeholders quickly and easily to identify potential risks in new projects. Project members, city council and also residents. Like recently, when we redesigned a street and used the feedback from residents in the communication around the project. That gives RISKID an extra dimension.'



'Our team of risk facilitators is fairly unique.'

### The right skills

'We work with a team of "risk facilitators". Colleagues, specially trained in the RISKID tool, who conduct risk sessions and support project managers. They are trained to lead sessions in the right direction, even when participants have different interests. Our facilitators ensure mutual understanding and a common basis for projects. Everyone is being heard.'

## Monique te Selle

Strategic Advisor for the municipality of Delft

With over 103,000 residents, the municipality of Delft is one of the larger municipalities in the Netherlands. In 2014, the municipality made a clear policy choice for a new approach to manage risks at all levels of the organization: Strategic Risk Management (SRM).

### Shared

'Projects involve many parties, both within and outside the municipality. With RISKID we work effortlessly with all partners.'

### Simple

'Risk sessions are easy and efficient, since we start with a risk set that has already been collected and scored online in RISKID.'

### Swift

'Online brainstorming about risks and scoring them online as well, speeds up the entire process, including risk sessions.'



**RISKID is smart risk management software with a focus on two aspects: collaboration and ease of use.**

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We believe that effective risk management is only possible by involving all stakeholders in the risk analysis process and in the easiest way possible. RISKID makes risk management more interactive and increases risk awareness within the organization. Thanks to a smart online tool that ensures overview and ease of use. Published scientific studies from Delft University of Technology show that our technology contributes to time savings of at least 60%.

**Risk management with RISKID**  
***Shared, Simple, Swift***